

PAYMENT

- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- Medicare patients will receive two explanations of benefits—one for the physician and one for the facility. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



APPOINTMENTS

- Appointments may require a referral from a primary care practitioner or surgeon. We maintain a close, working relationship with your primary care physician.
- A history form will be mailed to you prior to your first appointment. Please fill this form out in its entirety and bring it with you for your appointment. A complete list of current medications and supplements is also requested.
- We may need to obtain outside records such as lab and pathology test results.
- **To make an appointment with Oncology, please call 719-530-2302.**
- **To make an appointment with Infusion, please call 719-530-2396.**
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.

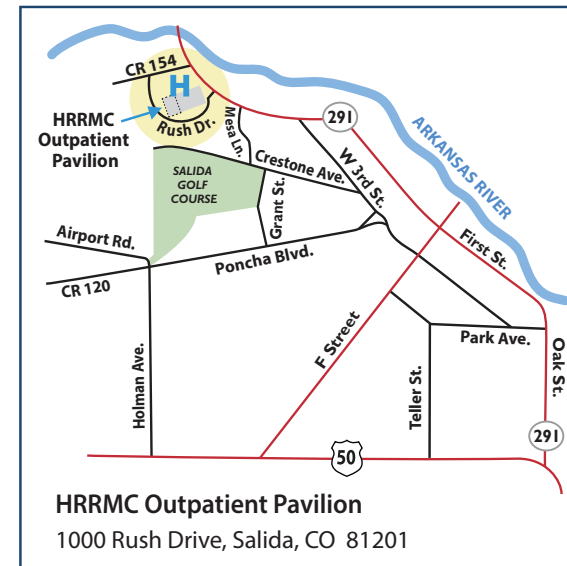
CLINIC HOURS

Infusion Clinic hours are Monday – Friday
from 8 a.m. to 4 p.m.

Oncology/Hematology Clinic hours are
Monday – Friday from 8 a.m. to 4:30 p.m.

OUR OFFICE SUITE

Our office is located in the HRRMC Specialty Clinic in between the hospital and the Outpatient Pavilion at Heart of the Rockies Regional Medical Center. Patients need to register at the first-floor registration area in the Outpatient Pavilion.



The HRRMC Outpatient Pavilion is attached to the hospital, but has a separate entrance. Patients will check in for their appointment in the Outpatient Pavilion, not at the hospital's main registration desk.



HRRMC ONCOLOGY/ HEMATOLOGY CLINIC

*Offering a compassionate, integrative
approach to cancer treatment and recovery*



HRRMC ONCOLOGY/ HEMATOLOGY CLINIC

HRRMC combines state-of-the-art oncologic medicine with an integrative approach which addresses the “whole person.” We also provide diagnostic evaluation and treatment of blood disorders and other special conditions. We are dedicated to providing exceptional and personalized cancer care close to home.

SERVICES

- Comprehensive medical and oncology services
- Prevention and screening
- Chemotherapy treatment
- Infusion and transfusion services
- Hematology consultation
- Lab and diagnostic services
- Therapeutic massage
- Therapeutic phlebotomy
- Medical exercise program
- Monthly support group



Agnes Charles, MD, is board-certified in internal medicine and trained in oncology and hematology. She earned her medical degree from the University of Puerto Rico School of Medicine in San Juan, Puerto Rico. Dr. Charles brings more than 25 years of experience in providing care to patients with diverse oncological and hematological conditions, and is known for her compassionate care.

Prior to her arrival in Salida, Dr. Charles provided care as an Oncologist at Southwest Oncology Centers in Yuma, AZ.



Wendy Oatis, MD, JD, is board-certified in internal medicine, medical oncology, and hematology. She earned her medical degree from the Virginia Commonwealth University School of Medicine followed by a residency in internal medicine at the University of Maryland. She completed a fellowship in medical oncology and hematology at Northwestern University Feinberg School of Medicine. In addition to her medical training, Dr. Oatis has a law degree from Georgetown University Law Center.

Prior to providing care at HRRMC, Dr. Oatis was in clinical practice at University of Colorado Memorial Hospital in Colorado Springs.



Carol "CJ" Johnson, PA-C, graduated with honors from the University of Kentucky and has been practicing as a physician assistant since 1989. She has specialized in working with oncology patients since 2001.

CJ is a member of the American Academy of Physician Assistants, the Association of Physician Assistants in Oncology, and the Colorado Academy of Physician Assistants.

CJ relocated to Salida from Maine in 2015 and provides personalized hematology and oncology care to residents of our area.



Jirka Myers, MSN, RN, OCN, is the manager of the Infusion Center and Oncology/Hematology Clinic. She received her nursing degree in the Czech Republic in 1997 and has since obtained her bachelor's and master's in nursing in the U.S. Jirka's passion for oncology and hospice started many years ago when she was employed by oncologist Adam Myers, M.D. Jirka loves developing close relationships not only with the patient, but also with patient's families. She can be reached at (719) 530-2428.



Corinne Gerberich



Gloria Houseton

Corinne Gerberich, BSN, RN and Gloria Houseton, BSN, RN, WCC, are the Oncology Clinic head nurses who assist the oncology providers with all oncology appointments and work directly with each patient. Corinne and Gloria will help you make appointments with other physicians that you may need to see, schedule lab and imaging tests, teach you about prescribed medications and treatments, and request medical records on your behalf.